

Interview questions for school receptionist position Manual

Interview questions for school receptionist position are a crucial aspect of the hiring process, helping school administrators identify the most suitable candidates for this vital role. The school receptionist is often the first point of contact for students, parents, teachers, and visitors, making their professionalism, communication skills, and problem-solving abilities essential to the smooth operation of the school. Preparing for an interview for this position requires understanding the common questions asked, the key qualities employers seek, and how to effectively showcase your skills and experience. In this comprehensive guide, we will explore the most common interview questions for school receptionist positions, provide tips on how to answer them confidently, and offer insights into what hiring managers are looking for during the interview process.

Understanding the School Receptionist Role

Before diving into specific interview questions, it's important to understand the responsibilities and qualities associated with the school receptionist position. A school receptionist is responsible for managing front desk operations, greeting visitors, answering phones, handling administrative tasks, and supporting staff and students. The role demands a combination of interpersonal skills, organizational abilities, and technical knowledge.

Key responsibilities include:

- Welcoming students, parents, staff, and visitors
- Managing phone and email communications
- Maintaining visitor logs and security protocols
- Scheduling appointments and handling inquiries
- Assisting with administrative tasks such as filing, data entry, and record-keeping
- Supporting school events and activities

Qualities of a successful school receptionist:

- Excellent communication and interpersonal skills
- Friendly and professional demeanor
- Strong organizational skills
- Ability to multitask and prioritize

- Discretion and confidentiality
- Technical proficiency with office software and communication tools

Common Interview Questions for School Receptionist Position

When preparing for a school receptionist interview, it's helpful to familiarize yourself with the questions most frequently asked. These questions aim to assess your skills, experience, personality, and how well you fit the school's environment.

1. Can you tell us about your previous experience working in a reception or administrative role?

This question allows you to highlight relevant experience, emphasizing your familiarity with front desk duties, communication, and administrative tasks.

Sample answer tips:

- Mention specific roles and responsibilities
- Highlight skills such as handling phone systems, managing schedules, or customer service
- Relate experience to the school environment if possible

2. How do you handle difficult or upset visitors or parents?

Handling difficult situations gracefully is vital for a school receptionist. Employers want to see your conflict resolution skills.

Sample answer tips:

- Stay calm and empathetic
- Listen actively to understand the issue
- Offer solutions or escalate to appropriate staff
- Maintain professionalism throughout

3. What strategies do you use to stay organized and manage multiple tasks simultaneously?

Since school receptionists juggle many responsibilities, demonstrating your organizational skills is essential.

Sample answer tips:

- Use digital or physical organizers
- Prioritize urgent tasks
- Keep a checklist or schedule
- Remain flexible and adaptable

4. How comfortable are you with using office software and communication tools?

Technical proficiency is often required, so be prepared to discuss your skills with software like Microsoft Office, Google Workspace, or school-specific management systems.

Sample answer tips:

- Mention specific programs you're familiar with
- Provide examples of tasks you've completed using these tools
- Express willingness to learn new systems if needed

5. Describe a time when you had to handle a stressful situation at work. How did you manage it?

This question assesses your stress management and problem-solving skills.

Sample answer tips:

- Briefly describe the situation
- Focus on your approach to remaining calm and effective
- Highlight the outcome and what you learned

6. Why do you want to work as a school receptionist?

This helps employers understand your motivation and enthusiasm for the role.

Sample answer tips:

- Express your interest in working with children and families

- Emphasize your desire to contribute to a positive school environment
- Mention relevant skills and experiences

7. How do you ensure confidentiality and handle sensitive information?

School receptionists often deal with confidential data, making this question critical.

Sample answer tips:

- Discuss your understanding of confidentiality policies
- Share examples of handling sensitive information responsibly
- Reiterate your commitment to privacy

8. How would you manage a situation where two parents are arguing in the reception area?

This question evaluates your conflict management skills in a real-world scenario.

Sample answer tips:

- Stay calm and neutral
- Separate the individuals if necessary
- Listen to both sides
- Guide them to resolve the issue peacefully or involve appropriate staff

9. Can you describe your communication style?

Effective communication is central to the role, so interviewers want to assess how you interact.

Sample answer tips:

- Be honest and specific
- Highlight clarity, friendliness, and professionalism
- Provide examples of positive communication experiences

10. How do you prioritize your tasks during busy periods?

School environments can be hectic; demonstrating your ability to prioritize is vital.

Sample answer tips:

- Assess urgency and importance
- Use tools like to-do lists or digital calendars
- Be flexible and ready to adapt

Additional Questions to Prepare For

Apart from the standard questions, interviewers may ask about:

- Your experience with student record management
- Handling emergency situations
- Working as part of a team
- Your availability and flexibility
- Your understanding of school policies and procedures

Tips for Acing Your School Receptionist Interview

To stand out in your interview, consider the following tips:

- Research the School: Understand its mission, values, and community culture.
- Prepare Examples: Use the STAR method (Situation, Task, Action, Result) to structure your responses.
- Dress Professionally: Present yourself neatly and appropriately for an interview.
- Bring Necessary Documents: Copies of your resume, references, certifications, or any relevant credentials.
- Ask Questions: Prepare thoughtful questions to ask the interviewer about the school and team dynamics.
- Practice Common Questions: Conduct mock interviews to build confidence.

Conclusion

Preparing for an interview for a school receptionist position involves understanding the role's responsibilities, practicing common questions, and demonstrating your interpersonal, organizational, and technical skills. By familiarizing yourself with typical interview questions outlined in this guide and tailoring your answers to highlight your strengths, you can increase your chances of impressing hiring managers and securing the role. Remember, the school receptionist is a key ambassador for the school community, and showcasing your professionalism and enthusiasm can make a significant

difference in your interview success.

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- School receptionist skills and qualities
- Best answers for school receptionist interview questions

Interview Questions for School Receptionist Position: A Comprehensive Guide for Employers and Candidates

When it comes to maintaining a smooth-running school environment, the role of the school receptionist is often underestimated but undeniably crucial. Acting as the first point of contact for students, parents, staff, and visitors, the school receptionist embodies professionalism, organization, and a friendly demeanor. To find the right fit for this pivotal position, interviewers need to ask targeted questions that reveal a candidate's skills, experience, and temperament. Conversely, candidates preparing for such interviews should familiarize themselves with common questions to showcase their qualifications effectively. This article explores essential interview questions for a school receptionist position, providing insights into what employers seek and how candidates can prepare.

Understanding the Role of a School Receptionist

Before diving into interview questions, it's essential to understand what the role entails. A school receptionist is responsible for managing the front desk, answering phone calls, directing visitors, handling administrative tasks, and ensuring a welcoming environment. The position requires a blend of interpersonal skills, technical proficiency, and organizational abilities.

Key responsibilities typically include:

- Greeting visitors and students
- Managing phone and email communication
- Maintaining visitor logs and security protocols
- Coordinating appointments and schedules

- Assisting with administrative paperwork
- Handling emergency situations calmly and efficiently

Given these responsibilities, interview questions should probe a candidate's technical skills, interpersonal abilities, problem-solving capabilities, and understanding of school policies.

Essential Interview Questions for School Receptionist Positions

- General Background and Experience

Q: Can you tell us about your previous experience working as a receptionist or in a similar administrative role?

Purpose: To assess the candidate's relevant experience, familiarity with reception duties, and ability to handle the specific environment of a school.

Q: Have you ever worked in an educational setting before? If so, what challenges did you face, and how did you handle them?

Purpose: To gauge understanding of school-specific protocols and the ability to adapt to the unique environment.

Q: What skills do you believe are most important for a school receptionist?

Purpose: To determine if the candidate recognizes key competencies such as communication, organization, discretion, and patience.

- Communication and Interpersonal Skills

Q: How do you handle difficult or upset visitors or parents?

Purpose: To evaluate emotional intelligence, patience, and conflict resolution skills.

Q: Describe a time when you had to manage multiple tasks simultaneously. How did you prioritize?

Purpose: To assess organizational skills and the ability to multi-task under pressure.

Q: How do you ensure effective communication with staff, students, and visitors?

Purpose: To understand communication strategies and professionalism.

- Technical and Administrative Abilities

Q: What experience do you have with school management software or other administrative tools?

Purpose: To determine technical proficiency with common school systems like student information systems, email platforms, or scheduling tools.

Q: Can you walk us through your process for managing phone calls and emails?

Purpose: To assess organizational skills and communication clarity.

Q: How do you handle confidential information, such as student records or staff details?

Purpose: To evaluate understanding of privacy policies and discretion.

- Problem-Solving and Emergency Response

Q: Imagine a situation where a visitor arrives without an appointment but needs urgent assistance. How would you handle it?

Purpose: To gauge decision-making skills and adherence to school protocols.

Q: How would you respond if a student reports a medical emergency?

Purpose: To assess knowledge of emergency procedures and calmness under pressure.

Q: Tell us about a time you had to resolve a scheduling conflict. What was your approach?

Purpose: To understand problem-solving and negotiation skills.

- Knowledge of School Policies and Procedures

Q: What do you know about school safety protocols?

Purpose: To evaluate awareness of security measures and emergency procedures.

Q: How familiar are you with policies regarding visitor management and student confidentiality?

Purpose: To determine understanding of compliance requirements.

Q: Are you comfortable enforcing rules or policies with students and visitors? How would you handle non-compliance?

Purpose: To assess assertiveness and diplomacy.

Behavioral and Situational Questions

Behavioral questions help predict future performance based on past experiences. Here are some examples tailored for a school receptionist role:

- Describe a situation where you received conflicting instructions. How did you handle it?
- Tell me about a time when you went above and beyond to assist a visitor or colleague.
- Have you ever faced a stressful situation at work? How did you manage it?
- Give an example of how you maintained a positive attitude during a busy day.

Candidates should prepare stories illustrating their problem-solving skills, adaptability, and professionalism.

Tips for Employers in Conducting the Interview

- Use behavioral questions: These reveal how candidates have handled real-world scenarios.
- Assess technical skills: Incorporate practical assessments if possible, such as role-playing visitor interactions or testing familiarity with office software.
- Evaluate interpersonal qualities: Look for warmth, patience, and professionalism, which are vital in a school setting.
- Check references: Previous employers can confirm the candidate's suitability and work ethic.
- Observe non-verbal cues: Body language and tone can provide additional insights into confidence and friendliness.

Tips for Candidates Preparing for a School Receptionist Interview

- Research the school: Understand its culture, values, and policies.
- Review common questions: Practice responses to questions about experience, handling difficult situations, and confidentiality.

- Highlight soft skills: Demonstrate communication, patience, adaptability, and professionalism.
- Prepare scenarios: Think of specific examples from past roles that showcase relevant skills.
- Dress professionally: First impressions matter, especially in a role that embodies the school's front-facing image.
- Bring necessary documents: Resumes, references, and certifications relevant to administrative or customer service roles.

Final Thoughts

The school receptionist position is a vital component of the educational environment, requiring a unique blend of administrative competence and interpersonal finesse. For employers, crafting targeted interview questions is key to identifying candidates who can handle the multifaceted responsibilities of the role. For job seekers, understanding what interviewers are looking for and preparing strategic responses can significantly enhance their chances of success.

In conclusion, a well-conducted interview process can ensure that schools hire receptionists who are not only capable of managing daily tasks efficiently but also fostering a welcoming atmosphere that supports the school's mission. Whether you're interviewing candidates or preparing for your own interview, focusing on experience, skills, and temperament will help you navigate this essential hiring process confidently.

Question What qualities do you think are essential for a school receptionist? A school receptionist should have excellent communication skills, patience, organization, a friendly demeanor, the ability to multitask, and a professional appearance to create a welcoming environment for students, parents, and staff. How do you handle difficult or upset visitors or parents? I listen attentively to their concerns, remain calm and empathetic, provide clear information, and seek to resolve issues efficiently while maintaining professionalism and patience. Can you describe your experience with managing phone systems and scheduling software? I have experience operating multi-line phone systems, transferring calls, and managing appointments using scheduling software like Google Calendar or school-specific platforms, ensuring smooth communication and organization. How do you prioritize your tasks during busy times? I assess urgent versus non-urgent tasks, stay organized with to-do lists or digital tools, and remain flexible to adapt to changing priorities while maintaining a calm demeanor. What steps do you take to ensure confidentiality of student and staff information? I adhere to privacy policies, limit access to sensitive information, securely store documents, and only share information on a need-to-know basis, always maintaining discretion. How do you manage multiple responsibilities, such as answering phones, greeting visitors, and handling administrative tasks? I stay organized by prioritizing tasks, using time management techniques, and remaining focused on one task at a time while multitasking efficiently during busy periods. Are you familiar with school policies and emergency procedures? Yes, I have been trained on school policies, safety protocols, and emergency procedures to ensure a quick and effective response in various situations. How do you create a positive first impression for visitors and

callers? I greet everyone warmly, speak clearly and politely, maintain a professional appearance, and ensure the reception area is welcoming and organized. Why do you want to work as a school receptionist? I enjoy working in educational environments, supporting staff, students, and parents, and contributing to a positive school community through efficient and friendly service.

Related keywords: school receptionist interview, receptionist job questions, front desk interview, school administrative assistant questions, reception interview tips, school office interview, receptionist interview prep, administrative interview questions, school front desk duties, interview tips for receptionists

Ponnani sub district school codes

ponnani sub district school codes are essential identifiers for schools within the Ponnani sub district of Kerala, India. These unique codes play a vital role in streamlining administrative processes, facilitating accurate record-keeping, and enhancing communication between educational authorities, schools, students, and parents. Whether you are a parent seeking information about a child's school, an educator, or a government official, understanding the significance and application of these school codes can be incredibly beneficial. This comprehensive guide will explore everything you need to know about Ponnani sub district school codes, including their importance, how to find them, and tips for using them effectively.

Understanding the Importance of Ponnani Sub District School Codes

What Are School Codes?

School codes are unique identifiers assigned to each educational institution within a specific administrative region. In the context of Ponnani sub district, these codes help distinguish one school from another, ensuring clarity and precision in official documentation and communication.

Why Are School Codes Important?

- **Administrative Efficiency:** Simplifies data management for government bodies, enabling quick access to school records, performance data, and resource allocation.
- **Streamlined Student Enrollment:** Ensures accurate registration and avoids errors during admission processes.
- **Exam and Result Management:** Facilitates seamless coordination of examinations, results, and certifications.

- **Funding and Grants:** Helps in the proper allocation of government funds and grants to schools based on verified data.
- **Parent and Student Assistance:** Allows parents and students to verify school credentials easily.

How to Find Ponnani Sub District School Codes

Official Government Portals

The Kerala Education Department maintains comprehensive online databases where you can find school codes. The official portal provides a search feature allowing users to look up schools by name, location, or code.

School Websites and Contact Details

Many schools maintain their own websites or contact information where they list their official codes. Direct communication with school administration can also provide accurate code details.

District Education Office

Visiting or contacting the Ponnani District Education Office is a reliable way to obtain official school codes. They maintain records and can provide updated lists.

National Educational Data Portals

Platforms like the National Digital Education Architecture (NDEAR) and other government databases include school codes across India, including Ponnani.

Common Uses of Ponnani School Codes

Student Registration and Admission

School codes are critical during the admission process to ensure students are registered with the correct institution, especially during online applications or centralized registration systems.

Examinations and Results

The Central Board of Secondary Education (CBSE), Kerala State Education Board, and other examination boards rely on school codes to organize and publish results accurately.

Transfer and Record Keeping

When students transfer schools, their records are linked to the school code, ensuring seamless transfer of academic history.

Government Funding and Compliance

School codes are used in government audits, funding distribution, and compliance checks to verify the legitimacy and operational status of schools.

Examples of Ponnani Sub District School Codes

While specific codes are unique and subject to updates, here are some illustrative examples for understanding:

- PNN-101: Ponnani Government Higher Secondary School
- PNN-102: Ponnani Model School
- PNN-103: Ponnani Girls High School
- PNN-104: Ponnani Government Primary School

Note: Actual school codes can vary and should be verified through official channels.

Tips for Using Ponnani School Codes Effectively

Keep a Record

Maintain a personal or institutional record of the school codes for quick reference during admissions, examinations, or administrative procedures.

Verify Before Submission

Always double-check the school code when filling out forms or submitting documents to prevent errors.

Use Official Sources

Rely on government portals, official school websites, or direct communication with school authorities to get authentic codes.

Stay Updated

School codes can be revised or updated periodically. Keep abreast of official notifications or

announcements from the education department.

FAQs About Ponnani Sub District School Codes

Are Ponnani school codes the same across different educational boards?

No, school codes are specific to each educational board or governing body. For example, CBSE schools will have different codes from Kerala State Board schools.

Can I use the school code to verify the legitimacy of a school?

Yes, authentic school codes can be cross-verified through official government portals or district education offices to confirm a school's legitimacy.

How often are school codes updated?

Updates to school codes are generally made when new schools are established or existing schools undergo administrative changes. It's advisable to verify codes periodically.

Conclusion

Understanding **ponnani sub district school codes** is crucial for anyone involved in the educational ecosystem of Ponnani. These codes serve as vital tools for ensuring accurate administration, smooth student processes, and transparent governance. Whether you're a parent, student, educator, or administrator, familiarizing yourself with these codes and knowing where to find them can significantly streamline educational transactions and contribute to better management. Always rely on official sources for the most accurate and up-to-date information, and keep a record of school codes for future reference. As the education landscape evolves, so will the systems and codes associated with it, making ongoing awareness and verification essential.

Ponnani Sub District School Codes: An In-Depth Overview

Understanding the school coding system within the Ponnani sub-district is crucial for administrators, educators, parents, and policymakers aiming to streamline school management, ensure data accuracy, and facilitate efficient communication. This comprehensive review delves into the intricacies of Ponnani sub-district school codes, exploring their structure, significance, application, and future prospects.

Introduction to School Codes in Ponnani Sub District

School codes serve as unique identifiers assigned to each educational institution within a specific

administrative region. In Ponnani sub-district, these codes are vital for:

- Data collection and analysis
- Student enrollment tracking
- Funding and resource allocation
- Administrative reporting and compliance
- Enhancing transparency and accountability

Given the diversity of schools ranging from government-run primary schools to private institutions, the coding system must accommodate various parameters while maintaining simplicity and uniqueness.

Structure and Format of Ponnani School Codes

Understanding the structural framework of school codes is fundamental. The Ponnani sub-district typically adopts a systematic format designed to encode essential information within the code itself.

Common Format Elements

Most school codes in Ponnani adhere to a standardized pattern, often comprising:

- District Identifier (2-3 digits): Represents the district code, e.g., 'PN' or numeric equivalent.
- Sub-district or Taluk Code (2 digits): Denotes the specific sub-district or taluk, e.g., '01' for Ponnani.
- School Type Indicator (1-2 characters): Encodes whether the school is primary, upper primary, secondary, or higher secondary.
- Serial Number (3-4 digits): Unique sequential number assigned to each school within the category.

Example: `PN-01-PR-0234`

- `PN`: Ponnani district
- `01`: Ponnani taluk
- `PR`: Primary school
- `0234`: Serial number

This structure ensures each school has a unique, meaningful code facilitating easy identification.

Variations Based on School Type

Different school categories may have distinct coding conventions:

- Primary Schools (PR): Codes often start with 'PR' followed by serial numbers.
- Upper Primary Schools (UP): Typically marked with 'UP'.
- Secondary Schools (SS): Marked as 'SS'.
- Higher Secondary Schools (HSS): Denoted as 'HSS'.

Some systems may incorporate additional parameters such as management type (government, aided, private) via specific code segments.

Significance of School Codes in Ponnani

The importance of a well-organized coding system cannot be overstated. It impacts multiple facets of school administration and policy implementation.

Data Management and Analysis

- Efficient Data Collection: School codes allow for systematic collection of data across various parameters like student enrollment, attendance, and academic performance.
- Easy Data Retrieval: Enables quick access to school-specific information within large datasets.
- Trend Analysis: Facilitates tracking of changes over time, such as enrollment trends or resource distribution.

Administrative Coordination

- Simplifies the process of reporting to higher authorities.
- Assists in the allocation of funds, infrastructure development, and staffing.
- Helps in monitoring compliance with government regulations.

Policy Implementation and Monitoring

- Ensures targeted interventions by identifying schools requiring attention.
- Supports accountability by linking performance data to specific school codes.
- Streamlines the process of accreditation and quality assurance.

Parent and Community Engagement

- Improves transparency regarding school identification.
- Assists parents in locating and verifying schools.
- Facilitates community involvement through clear identification.

Application and Usage of School Codes in Ponnani

The practical application of school codes spans multiple domains:

Educational Data Systems

- Integration into government databases like the Unified District Information System for Education (UDISE).
- Used in online portals for school management and reporting.

Enrollment and Attendance

- Each student's record is linked to the school code, simplifying tracking.
- Attendance registers and digital systems utilize codes for validation.

Resource Distribution

- Allocations for textbooks, infrastructure funds, and teacher postings are based on school codes.
- Ensures equitable distribution aligned with school needs.

Examination and Certification

- Examination authorities assign codes to facilitate exam registration, result processing, and certification.

Legal and Policy Documentation

- School codes are referenced in legal documents, policies, and official correspondences.

Challenges in Implementing and Maintaining School Codes in Ponnani

While the system offers numerous advantages, there are challenges that need addressing:

Data Accuracy and Consistency

- Ensuring that school codes are uniformly assigned and updated.
- Avoiding duplication or errors during data entry.

Integration Across Systems

- Compatibility issues between different databases or platforms.
- Synchronization of codes during administrative transitions or system upgrades.

Management of Private and New Schools

- Incorporating newly established private schools into the existing coding framework.
- Assigning codes in a timely manner to avoid gaps.

Training and Awareness

- Educating administrative staff on proper coding procedures.
- Ensuring understanding of the importance of correct code usage.

Future Prospects and Improvements for School Coding in Ponnani

To enhance the effectiveness of the school coding system, several strategies can be considered:

Adoption of Digital and Automated Systems

- Implementing centralized, cloud-based platforms for code assignment and management.
- Utilizing automation tools to generate unique codes, reducing human error.

Standardization and Uniformity

- Developing comprehensive guidelines for code structure applicable across all schools.
- Ensuring consistency in code assignment, especially during new school registration.

Enhanced Data Integration

- Linking school codes seamlessly with other administrative and academic systems.
- Facilitating real-time updates and data sharing.

Regular Audits and Updates

- Periodic review of existing codes for accuracy.
- Reassigning or correcting codes as necessary to adapt to structural changes.

Community and Stakeholder Engagement

- Informing schools about the importance of correct coding.
- Encouraging feedback to improve the system.

Conclusion

The Ponnani sub-district school codes form the backbone of efficient educational administration within the region. Their structured design, systematic application, and strategic importance underscore their role in fostering transparency, accountability, and data-driven decision-making. While challenges exist, ongoing technological advancements and policy support can significantly enhance the robustness of the coding system. As Ponnani continues to grow and evolve, maintaining a reliable, consistent, and accessible school code system will be crucial for sustainable educational development.

In summary, understanding the nuances of Ponnani sub-district school codes offers valuable insights into the administrative fabric that supports education in the region. Proper implementation and management of these codes will ensure that the region's educational infrastructure remains organized, responsive, and future-ready.

Question What are the school codes for Ponnani sub district schools? **Answer** School codes for Ponnani sub district schools are unique identifiers assigned by the Kerala State Education Department to each school within the sub district. These codes help in administrative and academic record-keeping. How can I find the school code for a specific school in Ponnani? You can find the school code by visiting the official Kerala Education Department website or contacting the local

education office in Ponnani. Additionally, school directories and official notices often list these codes. Are Ponnani sub district school codes available online? Yes, the school codes for Ponnani sub district schools are available online through the Kerala Education Department's official portals and online databases. Why are school codes important in Ponnani's educational system? School codes are important for administrative purposes, including admission processes, examination registration, data management, and reporting within Ponnani's educational system. How frequently are school codes updated in Ponnani? School codes are typically updated when new schools are established or existing schools undergo administrative changes. Updates are managed by the Kerala Education Department as needed. Can I use school codes to verify a school's accreditation status in Ponnani? Yes, school codes can be used to verify accreditation and other official details through the Kerala Education Department's official database. Is there a list of all Ponnani sub district school codes available for download? Official lists of school codes are sometimes available for download on the Kerala Education Department website or through regional education offices. Are school codes in Ponnani unique across the entire state of Kerala? Yes, school codes are unique identifiers assigned by the Kerala Education Department and are distinct across the entire state, including Ponnani. How can I contact the office responsible for school codes in Ponnani? You can contact the Ponnani Education Office or the Kerala State Education Department's district office for assistance regarding school codes in Ponnani.

Related keywords: Ponnani sub district school codes, Kerala school codes, Malappuram school identifiers, Ponnani educational institutions, sub district school listings, government school codes Kerala, Ponnani school database, Kerala school registration codes, Malappuram district schools, Ponnani education department

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